



**Justice Center for the
Protection of People
with Special Needs**

ANDREW M. CUOMO
Governor

DENISE M. MIRANDA
Executive Director

**Notice to Vulnerable Person or Personal Representative of Investigation
Determination – Substantiated**

December 10, 2018

Ms. Yvonne Ketter-Walls

[REDACTED]

Re: VPCR Case Serial Number 551077459

Dear Ms. Ketter-Walls:

We write to you as a family member and personal representative of Raolik Walls

On February 1, 2018, the Justice Center received a report alleging that Mr. Walls was subjected to conduct which constituted abuse or neglect. Those allegations were investigated, and we now inform you of the outcome of that investigation.

The findings of the investigation under the Case Serial Number referred to above are as follows:

Allegation 1

It was alleged that between November 27, 2017 and January 11, 2018, at the Hudson Mohawk Recovery Center, located at 559-565 6th Avenue Troy, New York, a staff member committed neglect when she failed to provide adequate services to Mr. Walls.

This allegation has been SUBSTANTIATED as Category 2 neglect pursuant to Social Services Law § 493(4)(b).

Allegation 2

It was alleged that between November 27, 2017 and January 11, 2018, at the Hudson Mohawk Recovery Center, located at 559-565 6th Avenue Troy, New York, a staff member committed neglect when he failed to provide proper supervision and/or oversight to Mr. Walls by not establishing proper structure and oversight of the Supportive Living Program.

This allegation has been SUBSTANTIATED as Category 2 neglect pursuant to Social Services Law § 493(4)(b).

Allegation 3

It was alleged that between November 27, 2017 and January 11, 2018, at the Hudson Mohawk Recovery Center, located at 559-565 6th Avenue Troy, New York, a staff member committed neglect when he failed to provide proper supervision to Mr. Walls.

This allegation of neglect has been UNSUBSTANTIATED. The report of this unsubstantiated finding will now be sealed pursuant to Social Services Law §§ 493(3)(d) and 496(1).

Allegation 4

It was alleged that between November 27, 2017 and January 11, 2018, at the Hudson Mohawk Recovery Center, located at 559-565 6th Avenue Troy, New York, a staff member committed neglect when she failed to provide proper supervision and/or adequate services to Mr. Walls.

This allegation of neglect has been UNSUBSTANTIATED. The report of this unsubstantiated finding will now be sealed pursuant to Social Services Law §§ 493(3)(d) and 496(1).

In addition, this allegation has been SUBSTANTIATED as Category 4 neglect against the Hudson-Mohawk Recovery Center. Category 4 substantiation is appropriate in two types of instances. In this instance, it is appropriate based on substantial systemic problems identified during the investigation, including inadequate management, training, and supervision at the facility that exposed Mr. Walls to harm or risk of harm and that mitigated individual staff culpability. We have recommended corrective actions to address these systemic concerns in an effort to ensure that residents of the facility are protected from these types of neglect.

For more information, please contact 1-800-624-4143 and ask to speak with our Individual and Family Support Unit, or email supportcoordinator@justicecenter.ny.gov.

Office of General Counsel
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